Remote Desktop + VPN Client (Windows 10)

In order to access your ODU computer using Remote Desktop, your remote computer needs to be connected to the campus VPN.

VPN Access
1. Request a VPN account through MIDAS. (More information about account requests [here](#).)
2. Enroll in the Remote User Security Training course. (More information [here](#).)
3. Take and pass the Remote User Security Training course in Blackboard.
4. Download and install the VPN client on your remote computer. (More information [here](#).)

Remote Desktop Access
1. With your supervisor’s permission, submit a request for Remote Desktop access at [ITS Help Online](#). Include your supervisor’s name in the description field.
2. Your TSP will set up your office workstation to allow remote desktop connections.
3. Find your office computer’s name. Type **Computer Name** in the search bar (next to the Windows button in the bottom left corner of the screen).
4. Make a note of the **Device name** found under **Device specifications**.

**Device specifications**
- **Computer Name**: T50078
- **Processor**: Intel(R) Core(TM) i5-8250U CPU @ 1.70GHz 1.90 GHz
- **Installed RAM**: 16.0 Gb (15.9 Gb usable)
- **Device ID**: 495CA67B-5494-4DFD-A1B4-2D0CED4403CF
- **Product ID**: 00024-00000-00000-AXB7
- **System type**: 64-bit operating system, x64-based processor
- **Pen and touch**: No pen or touch input is available for this display
Using Remote Desktop

1. From the remote computer, connect to the VPN. (More information [here](#).

2. Type **Remote Desktop Connection** in the search bar (next to the Windows button in the bottom left corner of the screen).

   ![Remote Desktop Connection](image)

3. Type in the name of your office computer in the **Computer** field, and click **Connect**.

4. If you see a warning that the remote computer cannot be verified, check the box next to **Don’t ask me again...**, and click **Yes**.

   ![Remote Desktop Connection - Warning](image)
5. Enter your MIDAS credentials (the ones you use to log into your work computer), with `odunet\` in front of your username, as shown. Click **OK**.
Ending a Remote Desktop Session

When you are finished working, you have two options:

- **Sign out.** Your desktop applications and files will close, and you will see the login screen the next time you sit down to your computer. Click the **Start** button, look for the avatar icon, and click **Sign out.**

- **Disconnect.** Your applications will continue to run and files will stay open. When you return to the office or establish another remote connection, you can continue working from where you left off. Click the **Start** button, look for the power icon, and click **Disconnect.**

Once you are disconnected from the remote session, disconnect your VPN.