Midas Account Requirement:

Effective August 23, 2004, it is a requirement of all Blackboard courses that you have an Old Dominion University Student Midas account to access Blackboard. If you do not have a Midas account, you can request one at https://midas.odu.edu. Be prepared to complete the security profile in the event you lose or forget your password in the future. It may take several hours for the information about a new account or password to become active in Blackboard, Therefore, please allow up to 24 hours before reporting any login problems to Customer Service.

If you do not own a computer, you still have access to a computer through Old Dominion's computer labs. If you are a distance learning student at a TELETECHNET site, you also have access to a computer and e-mail capabilities at the site.

Email Account Requirement:

Use your ODU student email account to contact Customer Service by email and be sure to identify yourself by your registered name and ID, i.e., Jonathan Doe, jdoe002@odu.edu as opposed to John Doe or JD@hotmail.com, etc.. Also include the course and instructor name and a detailed description of the technical problem including error messages.

How to find Blackboard:

You can access Blackboard 6.1 in a variety of ways:

- University Home Page > Current Students > Blackboard
- University Portal > Blackboard module
- https://www.blackboard.odu.edu
How to login:

User name = your email/network name (ex: Jane Doe = jdoe001)
Password = your MIDAS password (also used for student email and University Portal)
If you request a new MIDAS account or password, please allow up to 24 hours before reporting login problems.

To activate your MIDAS account, you must have your Leo Online UserID and PIN.

How to find your course:

After logging into Blackboard, find your course(s) in "My Courses" or on the "Courses" tab.
If you think you should see a course that is not listed, contact Technical Support.

Where to find help:

- Technical Support is located in Webb Center or you can reach them by email at occshelp@odu.edu or by phone at 757-683-3192 or 1-877-348-6503.
- Student Help website: http://www.odu.edu > Current Students > Blackboard

Technical Recommendations for Blackboard:

Operating System/Platform: Windows 95, 98, 2000, NT, or ME; MacOS9, or MacOSX
Hardware: 64 MB ram, 1 G of free diskspace
Software: Microsoft Word, Adobe Acrobat Reader (note: other software may be required for any particular class needs, see class syllabus or instructor for details about other software needs)
Browser: Internet Explorer 5.5 or Netscape 4.78 (or greater) with JavaScript and Cookies ENABLED
Modem: 56K minimum

A computer compatibility test is available to assist you in determining whether or not you have an adequate system as well as frequently used plug-ins and media players.