

EVMS TECH INTEGRATION: YOUR MAC DEVICE AFTER MIGRATION

Verify access to important services

After your device has been migrated, verify that you are not missing any of the following:

- App installs standard/non-standard apps
- Remote Desktop access (If prior access was given)
- Special network access
- Printers
- Network drives
- Data back up
- Desktop icons
- [Outlook signatures](#)
- [Outlook templates](#)

Pre-installed software

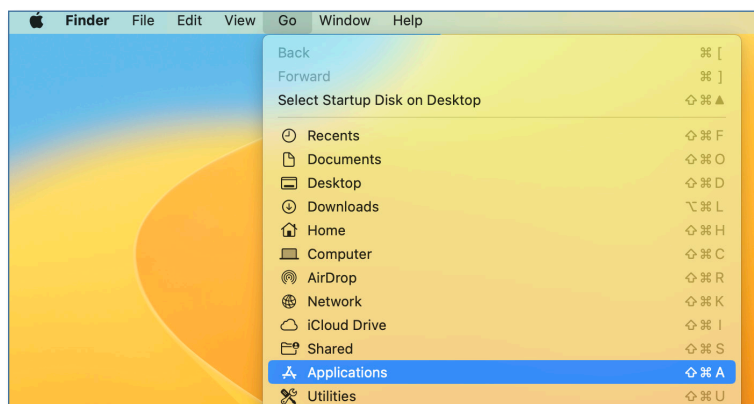
Here is the list of standard software that comes pre-installed on a faculty/staff device.

- Adobe Reader
- CrowdStrike
- Firefox
- Google Chrome
- Microsoft 365 Apps for Mac (Word, Excel, PowerPoint, Outlook, and Teams)
- Zoom
- GlobalProtect (laptop only)

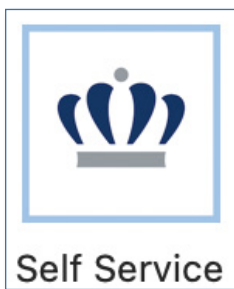
Installing additional software

You can find and install additional software from the Self Service portal on your new device. (This portal might also contain relevant web links and other configuration.)

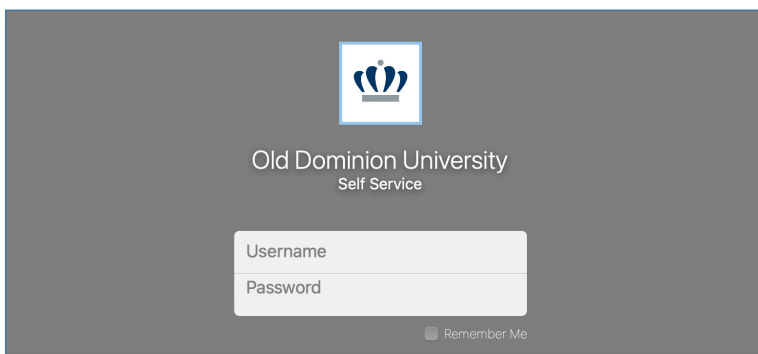
1. From the menu at the top of the desktop, click **Go**, then click **Applications**.



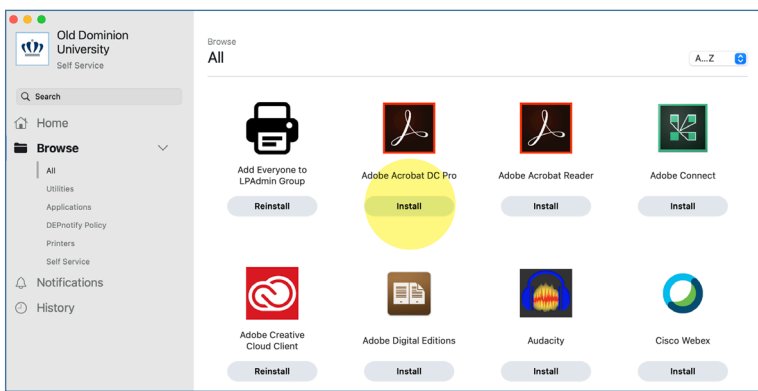
2. Double-click on the **Self Service** application.



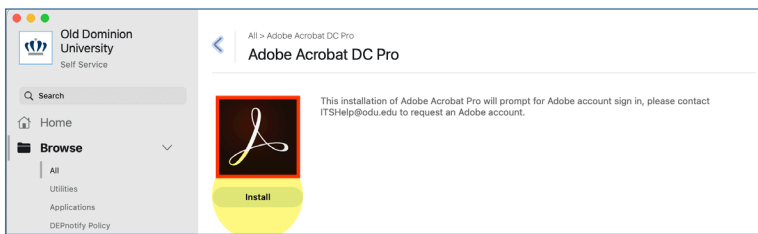
3. When Self Service launches, log in with your MIDAS ID and password.



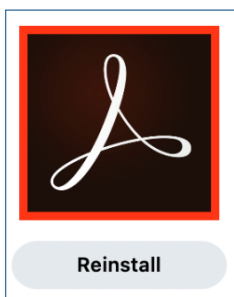
4. Find the application that you want to install, and click on the **Install** button.



5. Click install again on the following page.



6. Once the application has been installed, the button changes to **Reinstall**.



If a reboot is required after installation, you will have a couple of minutes to save your data before your computer restarts. Installation times will vary depending on the application. If an application is missing from Self Service, contact your TSP or the ITS Help Desk at itshelp@odu.edu.

Please be aware that if the software has not already been purchased by ITS or your department, it must go through the Software Decision Analysis (SDA) process. [Learn more here.](#)

Add applications to the Dock

If an application that used to be in your Dock is no longer there, you can add it back. With the application open, right click on the app icon in the Dock. Click **Options**, then **Keep in Dock**.

