

# SCHOOL OF PUBLIC SERVICE NEWSLETTER

SPRING 2018



## A MESSAGE FROM OUR SPS CHAIR, DR. LOMBARD

Greetings,

We are now in the midst of the spring semester and the academic rhythm suggests a gearing up for the inevitable increase in student workload preparing papers and studying for exams. These rituals signal that the end of the semester is near.

One of the School of Public Service spring rituals is celebrating student success and working with fellow alums at our annual banquet. This year we will celebrate on Tuesday, April 24<sup>th</sup>, from noon – 1:00 pm. The luncheon will be held in the Webb University Center – Virginia Beach Room (2<sup>nd</sup> floor). Please RSVP to Kate Villafior, [avillaf@odu.edu](mailto:avillaf@odu.edu), if you plan to attend.

The School of Public Service has had a productive year. The MPA program was successfully reaccredited through 2024 by NASPAA. Our doctoral program and curriculum in Public Administration & Policy was thoroughly revised and streamlined. Both the Public Procurement and Contract Management graduate certificate program and Undergraduate Minor in Public Service continue to attract students and provide opportunities for increased enrollments in our MPA program.



I would like to welcome our incoming Chair, Dr. Samuel Brown, who will lead the SPS beginning in July. Currently, he serves as the Director of the Wichita State University Hugo Wall School of Public Affairs. His teaching and research interests focus on disadvantaged populations and social equity. He brings a wealth of administrative experience and we look forward to his leadership in moving the SPS to greater achievements.

As for me, I will continue my teaching in research methods and economic development and focus my research on state and local government programs and policies to foster community growth and development.

Please take the time to review the rest of this newsletter for more details on the School of Public Service activities.

Sincerely,

John R. Lombard

Chair

## Important Resources:

- **DegreeWorks.com** is a great tool. It is basically an inventory system that shows your coursework, GPA, and remaining requirements! You can get to it via <http://my.odu.edu> or directly at <https://degree.odu.edu/>
- **EndNote** is another great tool for students. It is a citation and reference manager that you can get for free as an ODU student at <http://www.odu.edu/ts/software-services/endnote>
- **Lynda**, another free resource for ODU students, offers online modules in many different areas of interest albeit Microsoft Suite programs, EndNote, and much more! You can locate it at <https://www.lynda.com>
- **Microsoft 365** is also available for free to ODU students and faculty at this address: <https://www.odu.edu/ts/software-services/office365>

## A MESSAGE FROM OUR MPA GRADUATE PROGRAM DIRECTOR, DR. CHAPMAN



A few odds 'n ends 'n stuff...

**Like whoa!!!** We keep growing and the largest segment are online students. BUT... we are not abandoning live courses. In fact, we will start doing some *live* sessions for local and distant students starting in the Fall with PADM 753 (Research Methods) that will be conducted via WebEx. It will be live, but you can do it from wherever you are located. In fact, local students can choose to come to the physical classroom or do it from home. [Alumni: as you will recall, we used to do these via the old Teletechnet system but stopped after (a) we started the online, asynchronous courses and (b) Distance Learning shut down the satellite systems. Fortunately, just about everyone has access to a laptop or PC these days and has a strong enough Internet connection at home/work where they can do this.]

**Fall 2018:** Course schedules are online, and registration opens in early April. Given the number of students we have, registration can be tricky if you wait to register, sooooo... do NOT wait until August (or even July) to register. Faculty members may or may not do overrides and the registrar will not give me the power to override them.

**Advising:** Advising holds are placed on registrations usually about once/year, depending on when you started or when we last talked. This is to help us make sure you are making steady, adequate progress. Even if you don't have a hold, we can discuss courses and other items at any time and can do it via phone or visit or e-mail.

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*Some recent, notable visitors to the School of Public Service offices looking for advising.*

*Seemed a little aimless, though.*

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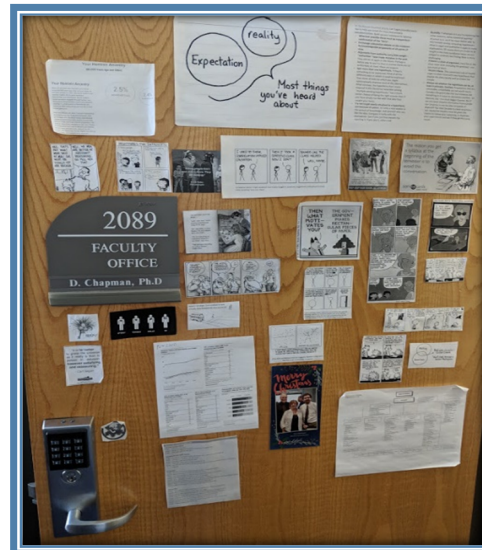
**SPS Event.** We had a good turnout at the February basketball event from students and alumni, sponsored by the School of Public Service. We may plan something for the Fall (football tickets are impossible to get, though!).

**MPA Email messages:** Current students **should** – *ahem* – be seeing my (generally) weekly Email notes; alumni should see one every month or two (I try not to spam the latter group). If you don't see them, please send me your e-mail address!

**University Announcements:** Yes... I know you get the Daily Student Announcements from the university, and there are repetitive items. However, *please* scroll through them daily (I do) because there are some things you should not miss (job fairs, quick opportunity notices, and so on).

Be Seeing You,

DWC



## School of Public Service Event at ODU vs. the University of Alabama-Birmingham!

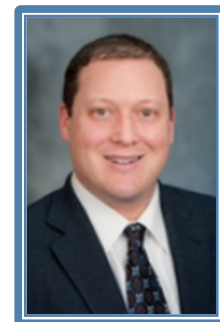
The faculty, students, and alumni of the School of Public Service had a great time supporting our basketball team in their game against UAB on February 2, 2018! With food and great seats, we can't wait for the next event!



## Reminders:

- Don't forget about the new available concentration in Multi-Sector Public Service, focus areas, or PPCM and other certificates!
- Looking for a job in the public sector? Visit <http://publicservicecareers.org/> and make an account. You can set up a filter for job announcements targeted for your interests and areas.

## DR. STEINFELD ON PUBLIC PROCUREMENT AND CONTRACT MANAGEMENT



### Some Happenings in PPCM...

Not sure if you've heard: The American Society for Public Administration (ASPA) formed the Section for Procurement and Contract Management. The second annual meeting took place in Denver on Sunday, March 11. We discussed opportunities and now moving forward to next year's conference. It is a growing network and presents a forum to share ideas with active participants and stakeholders in the field. Stay tuned for additional news and announcements that may be coming out from ASPA Section on Procurement and Contract Management.

**^Bring your ideas and aspirations with you...as you seek ways to advance your career, or make the transition, there are some upcoming events that may help get you *there* faster...**

#### ***\*The International Public Procurement Conference 8 (IPPC8)\****

IPPC8 will be held this August 8-10 in Arusha, Tanzania. It is a terrific networking event for those interested in international procurement especially with NGO's. Get connected at <http://www.ippa.org/ippc8> and view the proceedings once posted.

#### ***\*28<sup>th</sup> Annual Government Procurement Conference (GPC)\****

GPC is a premier event for small businesses and takes place on April 19 at the Washington DC Convention Center. The focus is on fostering partnerships between federal government, its prime contractors, and small and disadvantaged businesses. Details at <https://www.fbcinc.com/e/Procurement/>.

#### ***\*The National Contract Manager's Association- Pentagon (NCMA)\****

NCMA hosts an education panel in Washington DC on March 26 where the benefits of training in the profession and the PPCM program will be discussed. The panel is an opportunity to share trends and approaches.

#### ***\*Institute of Supply Management- Eastern Virginia (ISM)\****

ISM hosts monthly dinner meetings with insightful presentations by experts on topics ranging from the procurement profession to regional economic forecasts. The meetings are typically held in Chesapeake. It is a way to become engaged – a good dinner and great company. Register at <http://www.ism-eva.org/>.

=> Memberships, event attendance, and even presentations help create opportunities and build up that last section of the resume.

It takes time to get involved but these investments go towards your legacy.

All the best...and have fun shopping...

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## 2017 DOCTORAL STUDENT HIGHLIGHTS

### FROM DR. JORDAN



#### CONFERENCE PAPERS

Donta Council:

Southeastern Conference for Public Administration. October.

- Examining the Relationship between Voter Suppression Policies and State Level Incarceration Rates. Old Dominion University Research Consortium. July.

- Sea-level Rise: Perceptions and Adaptive Responses of Residents in Portsmouth., Virginia. Social Problems, Norfolk, Virginia. June

- Environmental Equity Issues in Hampton Roads

Stephanie Joannou-Menefee:

International Academy of Business and Public Administration. Memphis, Tennessee. July.

- Peacekeeping versus Peacemaking: An Assessment of Conflict Resolution Strategies of Major Actors since 1945. [with Berhanu Mengistu]

Kouliga Koala:

Midwest Public Affairs Conference, Omaha, Nebraska. June.

- Contracting for Public Stewardship in Public-Private Partnerships. [with Josh Steinfeld and Ron Carlee] Social Equity Leadership Conference. Omaha, Nebraska. June.

- Social Procurement as A Mechanism for Achieving Equity Across Communities. [Josh Steinfeld]

Dolores Kuchina-Musina:

Northeast Conference on Public Administration, Burlington, Vermont. November

- Negotiating the terms: A grounded theory study of procurement in public and private organizations.;
- The public procurement predicament: Assessing stakeholder interests in deciding what and where to procure. [with Josh Steinfeld];
- Public-private partnerships and procurement innovation: A programmatic analysis of contracting strategies in the U.S. Department of Navy. [with Josh Steinfeld and John C. Morris]

Pragati Rawat:

Southern Political Science Association, New Orleans, Louisiana.

- How the UIDAI “leviathan” is structured: A policy process and actor network theory perspective.

Eric Reed:

Midwest Public Affairs Conference. Omaha, Nebraska. June.

Robert Kenter

Kenter, R.C., & Dai, M. (2017) Procedural Justice Training: The Norfolk Model Focusing on Race Relations. Police Chief.

Kouliga Koala

Koala & Steinfeld (2017) Book Review: Social Procurement and New Public Governance, by Jo Barraket, Robyn Keast, and Craig Furneaux (Eds.) (New York: Routledge, 2016. Journal of Public Procurement

Pragati Rawat

Yusuf, W., Considine, C., Burton, J., Covi, M., Nicula, G., Rawat, P., & Giles, K. (2017). Hampton Roads Residents’ Perceptions of Sea Level Rise and Flooding Adaptation. ODU Resilience Collaborative White Paper.

**Summer 2017- Spring 2018\* Prospectus and Dissertation Defense**

DISSERTATION PROSPECTUS DEFENSE	DISSERTATION DEFENSE
Lindsay Plott-Buckner	Somayeh Hooshmand
Kelly Doolan	Robert Kenter
Pragati Rawat	Luisa Lucero
	Stephanie Joannou-Menefee
*More forthcoming in Spring 2018	

**Wicked Problems Come Front and Center in New PhD Program**

Wicked problems? Yes, you read that correctly. “Wicked problems” is a term used to describe problems whose solutions are beyond the boundaries of one entity. In fact, solutions must involve actors who collaboratively develop and execute the plans. One glaring example of such a problem is sea level rise.

The new PhD program in Public Administration & Policy was launched this fall to help tackle such interdisciplinary issues. As a major adaptation of the former program, the faculty of the School of Public Service has chosen to emphasize the type of governance now prevalent in today’s interconnected world, *multi-sector administration*.

Given the growing need to solve wicked problems and the interdisciplinary nature of the field of public administration, program graduates are expected to be “expert leaders and scholars in public or non-profit administration and policy who are capable of creating and disseminating knowledge that advances public service in a multi-sector environment”.

Evening courses with simultaneous streaming capabilities can accommodate both working and distance students, and courses can be completed synchronously or asynchronously. Streamlined to a total of 49 hours with 37 hours of coursework, the program can take as little as three years for a full-time student and four to five for part-time students.

Led by faculty with expertise in these areas, such as John Morris with collaboration in environmental policy and Wie Yusuf with public-private partnerships in transportation policy, the program offers a required course in multi-sectoral administration which addresses the now critical matters of collaboration, citizen participation, and public-private partnerships. For more information on the doctoral program in Public Administration & Policy, contact the program director, Dr. Meagan Jordan at [sps\\_phd@odu.edu](mailto:sps_phd@odu.edu).

### Our Award Winning Doctoral Students

#### Pindur Scholarship Award: Donta Council

Since entering the doctoral program in the Fall of 2016, Donta Council has published in PATimes on nonprofit accreditation <http://patimes.org/nonprofit-accreditation-programs-increase-agency-infrastructure/> and has been awarded the Bill Anderson Fellowship and the Southern Region Educational Institutional Mentorship Award. Donta has also participated in four presentations: "Environmental Equity Issues in Hampton Roads, Virginia", Norfolk State University; "Sea-Level Rise, Perceptions and Adaptive Responses of Residents in Portsmouth, VA", Old Dominion University Research Consortium; "Examining The Relationship Between Voter Suppression Policies and State-Level Incarceration Rates", Southeastern Conference for Public Administration; and "Hampton Roads Residents' Preferences Dune and Beach Management", Virginia Sea Grant Graduate Symposium (with MPA student Seth Parker). His research interests are in climate change & sea level rise; public participation management; nonprofit management; and social justice. Donta has been an effective research assistant for Drs. Saitgailina, Leavitt, Yusuf, and Jordan. Donta Council's anticipated graduation is in 2019.

#### Jesse and Sue Hughes International Scholarship Award: Kouliga Koala

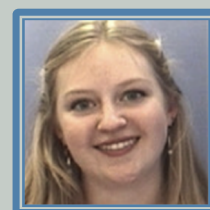
Since entering the doctoral program in the Fall of 2016, Kouliga Koala has published twice in the Journal of Public Procurement: "Theory Formulation in Public Procurement" with Dr. Steinfeld and a book review on *Social Procurement and New Public Governance*. He also published "Contracting for Public Stewardship in Public-Private Partnerships" in the International Journal of Procurement Management with Drs. Steinfeld and Carlee. His conference papers include "Contracting for Public Stewardship in Public-Private Partnerships" and "Social Procurement as a Mechanism for Achieving Equity Across Communities" at the Midwest Public Affairs Conference and the Social Equity Leadership Conference, respectively. Koala has been an effective research assistant for Dr. Steinfeld and currently has an internship with the procurement department with the city of Chesapeake. Kouliga Koala's anticipated graduation is in 2019.

#### Outstanding Doctoral Student Award: Pragati Rawat

Pragati Rawat began the doctoral program in the Fall of 2014 and reached ABD (all but dissertation) status in the Fall of 2017. She is completing her dissertation entitled: Technology, Institutions and their Interactions: How do these explain E-Participation Degree and Levels? A Cross-Country Analysis. Her research interests are e-governance; use of ICT in government; citizen engagement; and environmental management. She has published "Kingdon's 'Streams' Model at Thirty: Still Relevant in the 21st Century?" in *Politics & Policy* with Dr. Morris; "Becoming More Complete: The Diffusion and Evolution of State-Level Complete Streets Policies" in *Public Works Management* with Dr. Yusuf and others; a white paper entitled, "Hampton Roads Residents' Perceptions of Sea Level Rise and Flooding Adaptation" with the ODU Resilience Collaborative with Drs. Yusuf, Nicula, and others; and a book chapter in *Leveraging Digital Innovation for Governance, Public Administration, and Citizen Services* with Dr. Yusuf. She has also worked on papers presented at three conferences: Western Social Science Association, Southeastern Conference on Public Administration, and the Southern Political Science Association. Pragati has been awarded the Jesse and Sue Hughes International Scholarship and is a two time winner of the Wolfgang Pindur Scholarship. She has also been an effective research and teaching assistant. Pragati Rawat's anticipated graduation is in the summer of 2018.

## AND LAST BUT NOT LEAST...

- ✓ The MPA Committee met recently and determined that this year's **Outstanding MPA Student** is...drum roll...**Seth Parker!** Seth began the MPA program in Fall 2016 and has made rapid quick progress as a Full-Time student, while maintaining a perfect GPA and serving as a Graduate Assistant for the School of Public Service. He has presented research at the Virginia Sea Grant Graduate Student Symposium and has a poster presentation at ODU's Graduate Research Achievement Day. Great work!
- ✓ Additionally, **Abigail (Abi) Milspaw** is this year's recipient of the **Wolfgang Pindur Endowed Scholarship in Applied Research**. Abi started in the MPA program in Fall 2017 and is a current Graduate Assistant. Abi has worked as a Victim Advocate for the YWCA and in other non-profits (as well as volunteering).



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