OLD DOMINION

Installing GlobalProtect VPN Client (Windows)

Installing GlobalProtect

1. Go to <u>odu.edu/ts/software-services/vpnclient</u>. Click **GET VPN SOFTWARE** under the Windows heading (select 32 or 64 bit, depending on your computer). The software will download after you log in with your MIDAS ID and password.

GlobalProtect VPN Client				
Overview				
Old Dominion University's Virtual Private Network (VPN) provides an encrypted tunnel between a PC or computing device and the VPN device here at the University. This tunnel encrypts data and authenticates user credentials, providing a secure connection through which users can interact with University IT systems as if they were on campus. ODU provides VPN access for general use by	These downloads are for personal, non-managed devices. On ODU-managed computers, download the software from the <u>Ivanti Portal Manager</u> (Windows) or J <u>amf Self Service</u> (Mac).			
faculty and staff.	Current version 6.0.3 is compatible with Windows 11, Windows			
A VPN account is needed for:	the compatible version when upgrading to those operating			
 Remote access to network drives and folders 	systems.			
The use of SSH or Microsoft Remote Desktop	M/in dama			
Remote access to Banner	windows			
You should disconnect from the VPN once you no longer need special access to these services. There is no need to connect to the VPN for access to ODU online file services (OneDrive) or communication services (Zoom, Outlook).	GET VPN SOFTWARE (32 BIT WINDOWS)			
More information about the VPN service.				
Available To:	GlobalProtect GUIDE			
• Faculty	Мас			
• Staff				
	GET VPN SOFTWARE (MAC)			
Usage Requirements				
1. Get approval from immediate supervisor or sponsor.	GlobalProtect GUIDE			
2. Description VDN account through MIDAC (Mana information about account requests here)				

2. Run the installer, and go through the prompts to install the software. (If prompted, enter credentials for a user with administrative rights to the computer.)

he installer will guide y	you through the s	teps required	to install Glob	alProtect on y	iour compute	ır.
ARNING: This comp	uter program is pr	otected by co	pyright law a	nd internation	al treaties.	
nauthorized duplication regiminal penalties are	on or distribution on ad will be prosecu	if this program ted to the ma:	, or any porti kimum extent	on of it, may re possible unde	esult in sever Ir the law.	e civil

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3. After the installer has finished, hit **Close** to complete the installation.



Connecting to the ODU VPN

1. In the Windows system tray, in the lower right corner of your screen, click on the **GlobalProtect** icon to display the connection window.



2. Enter **vpn.odu.edu** into the box, and hit **Connect**.



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3. A Monarch-Key login page will appear in a pop-up window. Enter your MIDAS ID and password to log in.



4. If you are enrolled in two-factor authentication, you will also need to authenticate with your second factor. Request a push or enter a code.



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5. Once connected, another pop-up window will appear as confirmation.



6. GlobalProtect automatically watches for updates. If you get a notification that a newer version is available, updating should be quick and easy.

GlobalProtect		_		\times				
Welcome t	o the ODU VPN							
You are accessing an OLD DOMINION UNIVERSITY (ODU) system, which should be used for								
authorized purpo	GlobalProtect Update X	on t	this sys	tem				
may monitor and	There is a newer version (4.1.6-12) of GlobalProtect available for download.Download will begin in the background. You will be prompted to install once the download is successfully completed. Download now ?	lu u		, ,				
	Yes No							

Disconnecting from the ODU VPN

1. To disconnect, click the **GlobalProtect** icon in the system tray, and click the **Disconnect** button.



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