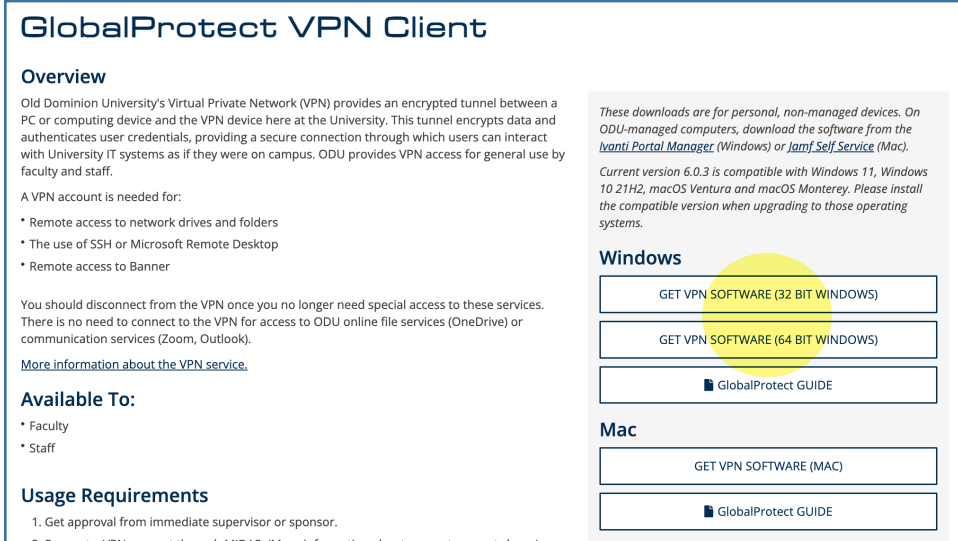


# Installing GlobalProtect VPN Client (Windows)

## Installing GlobalProtect

1. Go to [odu.edu/ts/software-services/vpnclient](https://odu.edu/ts/software-services/vpnclient). Click **GET VPN SOFTWARE** under the Windows heading (select 32 or 64 bit, depending on your computer). The software will download after you log in with your MIDAS ID and password.



**GlobalProtect VPN Client**

**Overview**

Old Dominion University's Virtual Private Network (VPN) provides an encrypted tunnel between a PC or computing device and the VPN device here at the University. This tunnel encrypts data and authenticates user credentials, providing a secure connection through which users can interact with University IT systems as if they were on campus. ODU provides VPN access for general use by faculty and staff.

A VPN account is needed for:

- \* Remote access to network drives and folders
- \* The use of SSH or Microsoft Remote Desktop
- \* Remote access to Banner

You should disconnect from the VPN once you no longer need special access to these services. There is no need to connect to the VPN for access to ODU online file services (OneDrive) or communication services (Zoom, Outlook).

[More information about the VPN service.](#)

**Available To:**

- \* Faculty
- \* Staff

**Usage Requirements**

1. Get approval from immediate supervisor or sponsor.
2. Request a VPN account through MIDAS. (More information about account requests here.)

*These downloads are for personal, non-managed devices. On ODU-managed computers, download the software from the [Vault Portal Manager \(Windows\)](#) or [Jamf Self Service \(Mac\)](#).*

*Current version 6.0.3 is compatible with Windows 11, Windows 10 21H2, macOS Ventura and macOS Monterey. Please install the compatible version when upgrading to those operating systems.*

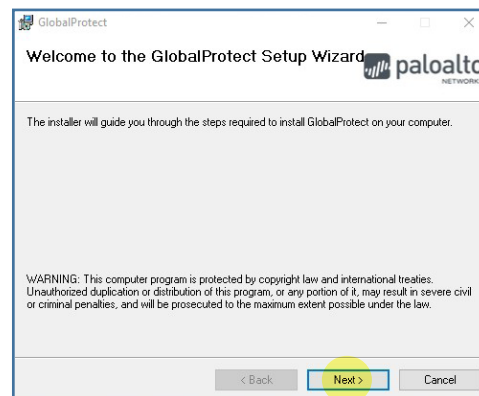
**Windows**

- GET VPN SOFTWARE (32 BIT WINDOWS)
- GET VPN SOFTWARE (64 BIT WINDOWS)
- GlobalProtect GUIDE

**Mac**

- GET VPN SOFTWARE (MAC)
- GlobalProtect GUIDE

2. Run the installer, and go through the prompts to install the software. (If prompted, enter credentials for a user with administrative rights to the computer.)

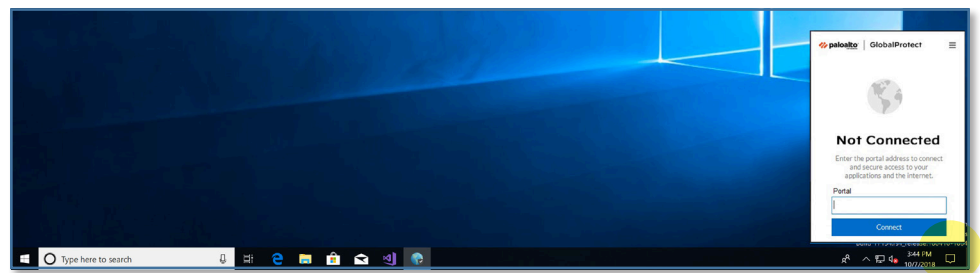


3. After the installer has finished, hit **Close** to complete the installation.

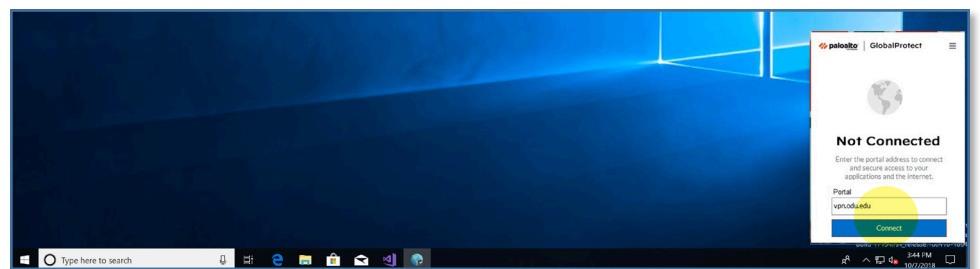


## Connecting to the ODU VPN

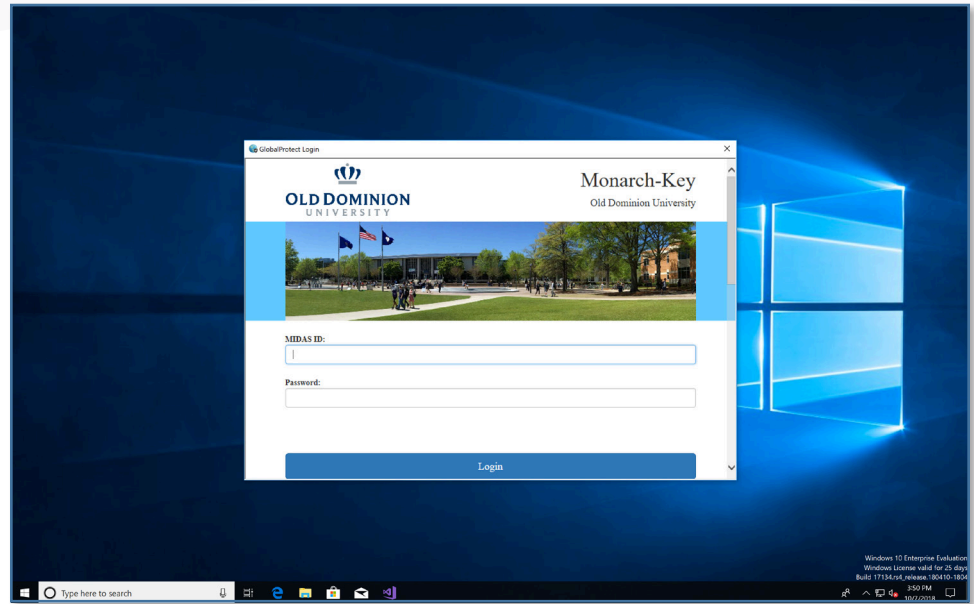
1. In the Windows system tray, in the lower right corner of your screen, click on the **GlobalProtect** icon to display the connection window.



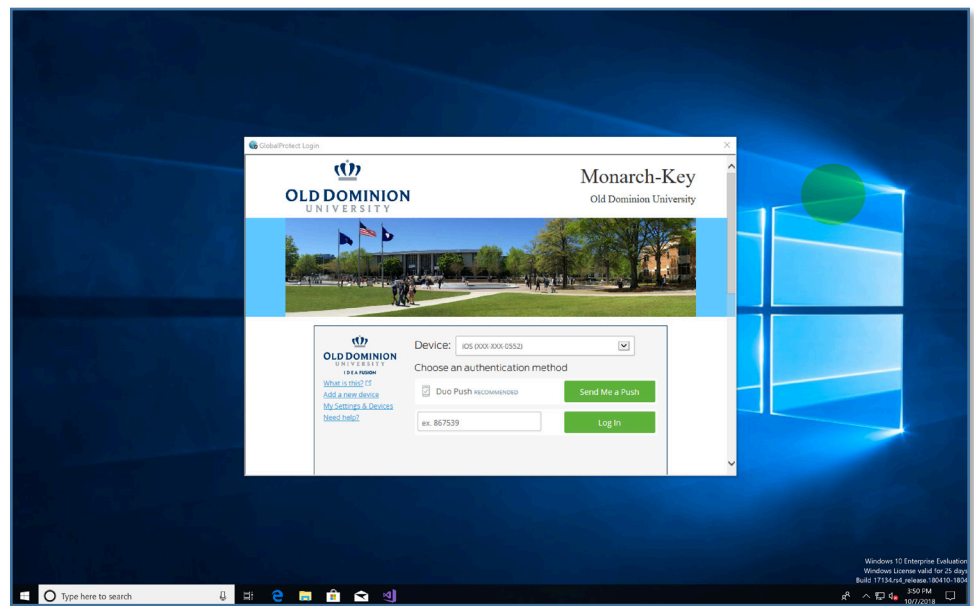
2. Enter **vpn.odu.edu** into the box, and hit **Connect**.



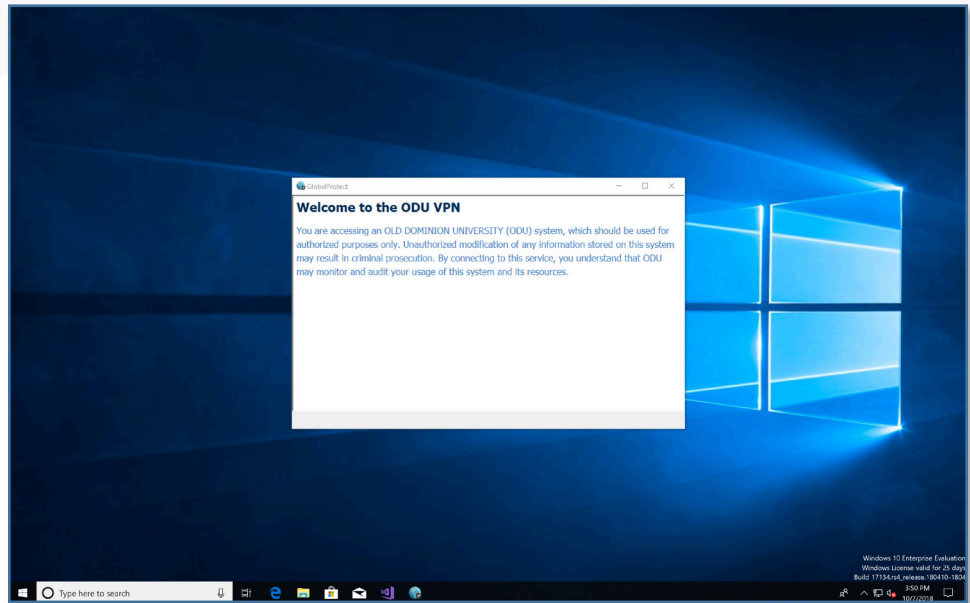
3. A Monarch-Key login page will appear in a pop-up window.  
Enter your MIDAS ID and password to log in.



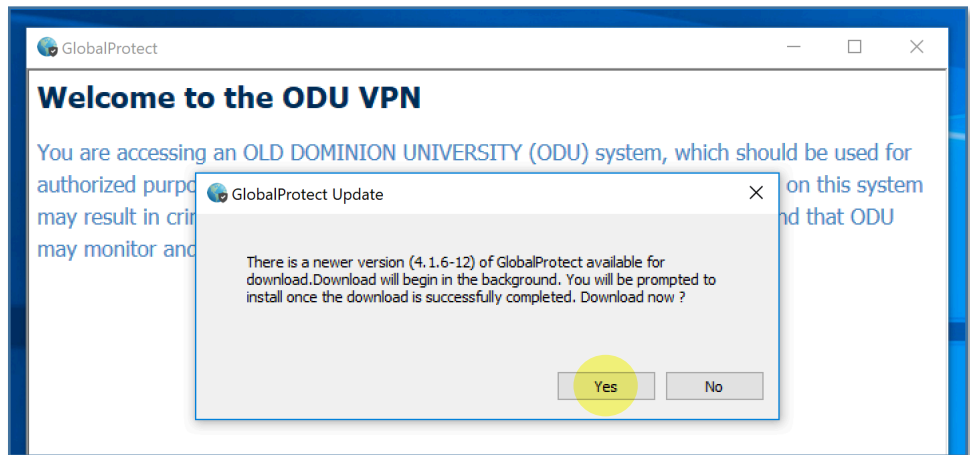
4. If you are enrolled in two-factor authentication, you will also need to authenticate with your second factor. Request a push or enter a code.



5. Once connected, another pop-up window will appear as confirmation.



6. GlobalProtect automatically watches for updates. If you get a notification that a newer version is available, updating should be quick and easy.



## Disconnecting from the ODU VPN

1. To disconnect, click the **GlobalProtect** icon in the system tray, and click the **Disconnect** button.

